



Warranty Labor Reimbursement

Oct, 2009

K.E.I. LLC understands that there is a cost to the Service Center for Testing and Replacing Warranted Parts from K.E.I. If the Service Center follows proper K.E.I. Testing Procedures, and the Warranty proves to be valid, its K.E.I.'s intention to reimburse the Service Center or Customer for those costs associated with the repair, see(WARRANTY RATE SCHEDULE) below.

Warranty Rate Schedule

1. Performing K.E.I. charging system test 1/2 Hour
2. R&R Alternator 1 Hour
3. R&R External Regulator 1/2 Hour

Service Centers Hourly Rate: \$ _____

Any additional time from above schedule is the responsibility of the customer.

K.E.I. will reimburse the Service Center, after the warranted Parts have been returned to K.E.I. and K.E.I. has determined the parts to be in Warranty, Defective and from Manufacturing.

K.E.I. will not pay for improper testing, unnecessary work done to vehicle, or warranties that are deemed invalid by K.E.I. This reimbursement is limited ,and may not cover all charges to the customer, including, Towing, Down Time, Supplies, Freight Charges, Parts , Sales Tax, or any other charges deemed not valid by K.E.I.

A copy of K.E.I.'s Testing Procedure, Warranty, and proper installation, of each product, is located on the K.E.I. Web-Site:

www.keiproducts.com

If the customer has paid the Service Center invoice, a copy of the paid invoice must be included with the returned parts for proper payment to the customer. This does not contract K.E.I. to reimburse the customer invoice, but gives K.E.I. the opportunity to verify charges, and reimburse those charges that K.E.I. determines to be valid warranty charges.

K.E.I.

3006 North Main Street
Fort Worth, TX 76106
Phone: 1.214.630.3820
Fax: 1.214.630.6771

Technical Hot-Line & Warranty Assistance

1.512.793.2704

1.512.755.5168

1.817.994.3719